



# Active Mail

for the  
Nokia 9200 Communicator Series

<http://www.cibenix.com/>

## Product Description Version 1.20(a)

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## Introduction

Active Mail is a powerful communications tool for the Nokia 9200 Series Communicator, extending the email capabilities of the device. It provides advanced email account and download management features which can significantly reduce the communications costs and effort associated with using the mail features of the Nokia 9200 Communicator.

Active Mails value proposition addresses four key areas:

- Significant reduction in communications costs.
- Efficiency increases when managing email accounts through Active Mail, including advanced email processing rules.
- Greater convenience in keeping email accounts up-to-date, especially when dealing with large emails and multiple folders.
- Automatically download urgent emails through notifications, and respond immediately through m-Mail.

## Reduce Communications Costs

Active Mail's features include the ability to 'mark mails for download', the synchronisation of mail folders, and a mail download scheduler. Together these components allow users to update their mail box at off-peak hours. This includes the downloading of new mails, any marked (large) emails thus realising significant savings in communications costs. The scheduler will also synchronise any folders that have been so configured.

## Increased convenience

Active Mail is a 'must-have' for any 9200 user with multiple email accounts. Active Mail allows you to easily manage multiple accounts, executing operations against multiple accounts with one command.

Active Mail also delivers advanced mail processing rules<sup>1</sup>. These rules allow users to automatically process emails based on the sender, subject line or priority. For example, a mail can be fully downloaded based in the sender information available from the mail header, or a mail can be automatically deleted based on the subject line. Thus these rules further increase the convenience and cost savings as connection time is reduced.

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<sup>1</sup> Mail processing rules are not available in v1.0 of the product. They will be made available as an enhancement due in May 2002.



## Automatic processing of urgent emails

Active Mail's Notification Manager allows users to automatically process email notifications sent by their service provider over SMS (text message). Users can define rules allowing their Communicator to automatically connect to their email service provider to retrieve new emails, based on the sender and content of the notification. This is a powerful way to always have important emails downloaded as soon as they have been received.

Users can quickly respond to urgent emails by sending replies via the Active Mail m-Mail editor, which allows for the sending of emails quickly and cheaply without even needing to connect to an ISP.

## Active Mail Key Features

### ***Fully integrated with Nokia 9210 Messaging application***

Active Mail is fully integrated with the Nokia 9200 Communicator's built-in Messaging application. Toggle between the two applications using the blue 'Messaging' application key. Also, while working in Active Mail, switch to the same folder in the Messaging application using the Ctrl+G hot-key.

With this level of integration, Active Mail can be considered an additional view of the Messaging application.

### ***Extended mail download features and scheduling***

The Active Mail scheduler allows you to define one or more email download schedules. Each schedule will be automatically executed using the rules and parameters defined by the user during the creation of the schedule. The same schedule settings are shared between Active Mail and Active Desk<sup>2</sup> (if installed).

Account	Active	Repeat	Next
1. Active Desk Mail	Yes	Every 1 days	07:30 30/01/02
2. Yahoo! Mail (Fast...	Yes	Every 3 hrs	12:00 30/01/02

For example, the user may define parameters such as maximum connection time and set a retry count in case of a communications failure. Other options

<sup>2</sup> Note: Active Desk v1.60a must be installed to achieve full integration with Active Mail.



include the ability to download only message headers or full message bodies, and to set a limit on the size of email to download.

After creating a schedule, the mail download will proceed without any further interaction from the user. All scheduled activity is written to a session log.

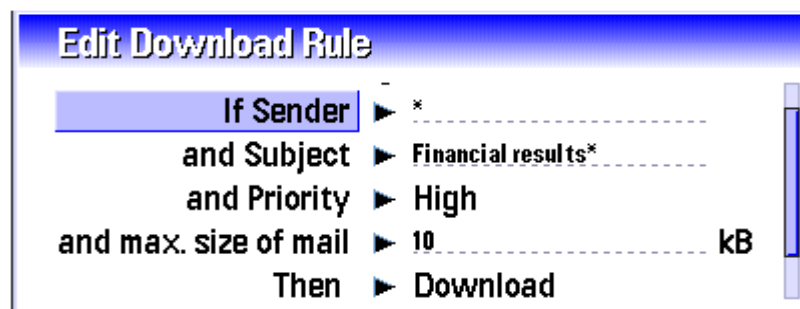
In addition to downloading new emails for the account(s) specified, the Active Mail scheduler will download any large emails whose headers have been marked for download. Plus if the mail account is an IMAP account, any folders to be synchronised will have the mail messages in that folder downloaded also.

### ***Advanced email processing rules***

Active Mail provides support for advanced email processing rules. This feature helps you manage your e-mail by using rules to automatically perform actions on messages. After you create a rule, Active Mail applies the rule when messages arrive in your Inbox. For example, you can automatically download full messages based on the subject line, or automatically delete emails based on the sender address.

Using these rules it is possible to either delete or download the full message based on the following criteria:

- Sender address
- Subject Line
- Priority
- Size



So if you know you may be receiving junk mail from a specific sender you can set up a rule to delete these message automatically, Also, you may always want to fully download high priority messages with certain text in the subject line and as long as the size does not exceed a certain limit. A rule can also be configured for this.



Download Rules settings		
Sender	Subject	Active
*@junkmail.com	*	Yes
*	Financial results*	Yes

### ***Mail folder synchronisation***

The Nokia 9200 Communicator only supports the automatic download of messages into the 'Inbox' folder of an email account. If a user wishes to download messages from other folders, these messages must be specifically selected and manually downloaded.



Active Mail allows you to automatically configure specific IMAP folders to be automatically synchronised. This synchronisation can be executed interactively by the user through the Active Mail interface, or as part of a scheduled mail download.

Configuring a folder to be synchronised will use the same limits defined for the currently running schedule, or as defined in Active Mail as the interactive download limit settings.

### **Convenient download of large e-mails**

Active Mail removes the inconvenience of downloading large e-mails. Mark the message headers of those mails to be downloaded, and they will be automatically downloaded as part of the next scheduled mail download. Or select to download **all** the marked messages - across different folders and services - immediately through the Active Mail interface.

No limits are applied to messages which are marked for download. The whole message will be downloaded regardless of the account settings.

### ***Process e-mail notifications***

Many e-mail services provide notification services, sending SMS messages to users when new e-mails arrive in the inbox. Active Mail allows you to



automatically process these notification messages, connecting to your mail service and downloading these new emails as they arrive.

Rules can be configured to allow you to control when and how often new emails are downloaded. Rules include:

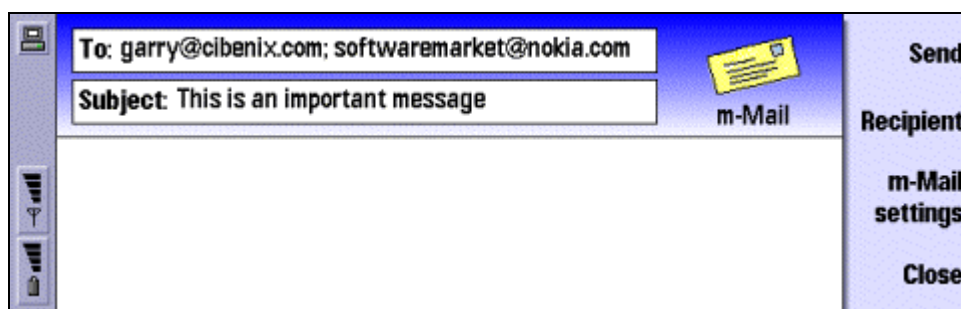
- Link the SMS sender number with an e-mail account, and Active Mail will automatically connect to that account when an SMS arrives from that sender, downloading any new mails available at the account.
- Set a limit on how often emails are downloaded, e.g. connect at a maximum once every hour.
- Only connect if a certain number of new e-mails have arrived. This feature is only supported if your notification service supports the Nokia Smart Messaging standard.
- Configure rules to always connect if certain text is present in the notification, allowing you to monitor for messages from specific senders or with specific keywords in the subject line.

The screenshot shows a dialog box titled "Mail notification settings" with two tabs: "Simple" and "Extended". The "Extended" tab is selected. Below the tabs is a table with three columns: "Account", "Notification number", and "Active".

Account	Notification number	Active
1. Yahoo! Mail (FastMail)	+44777619827	Yes
2. Garry@cibenix	+35384625627	No

### ***m-Mail editor***

The Active Mail m-Mail editor makes the sending of an m-Mail message as quick and easy as sending an SMS, and as powerful as sending an e-mail.



- Create m-Mails from the Active Desk and Active Mail interfaces, or by launching the editor independently (e.g. from Extras).
- Select the recipients list from the Contacts database.
- The m-Mail format and SMS gateway number is configurable to suit your m-Mail service. All common configuration options are supported.



### **What is m-Mail?**

m-Mail is the ability to send emails quickly, easily and at low cost through a specially formatted SMS message. These SMS messages are sent for the cost of a standard SMS messages to a special gateway provided by a service provider.

Your messaging service may already support m-Mail. Otherwise, the list below provides a small sample of the service providers who support m-Mail:

[www.connectotel.com](http://www.connectotel.com)

[www.iobox.com](http://www.iobox.com),

[www.sonera.net](http://www.sonera.net)

[www.excell.to](http://www.excell.to)

[www.mobili.net](http://www.mobili.net)

### **Product Documentation**

The product is fully documented with a Users Manual and context sensitive help installed on the Nokia 9200 Communicator. All product documentation is in English.

### **Requirements**

If Active Mail and Active Desk are to be used on the same device, Active Desk must be at version 1.60a or later.

### **Product Reviews**

Read reviews of Active Mail at the following websites:

<http://www.my-symbian.com/>

<http://www.allabouter6.com/>

### **Availability & Purchasing Information**

Active Mail v1.00(a) is currently available from the following sales channels:

<http://www.cibenix.com/>

<http://www.my-symbian.com/>

<http://www.handango.com/>

Registration keys to unlock the full functionality of the product can be purchased through the following online resellers for €34.95 / US\$29.95:

<http://www.cibenix.com/>

<http://softwaremarket.nokia.com/>

<http://www.my-symbian.com/>

<http://www.handango.com/>



Registration is on a per device basis and is based on the IMEI code (serial number) of Communicator device. This ensures that a strict licensing policy is adhered to. License keys are not transferable.

## **Contact Information**

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